

Re: Letter of Recommendation for Chloe Benjamin

To Whom It May Concern:

It gives me great pleasure to write this letter of recommendation for Chloe Benjamin. As the Director of Education & Training for the SEIU UHW-West & Joint Employer Education Fund, I worked with Chloe on a number of projects starting in January of 2010 to present.

One of the primary programs that Chloe was a vital part of was the Kaiser Permanente Patient Care Technician Training Program. Chloe served as the career counselor for 135 Kaiser employees that were experiencing a transition to a new job classification that required employees to enter a special training course. Many of these employees did not want to change jobs, or go back to school for training. In a short period of time, Chloe established trust with these employees and assisted them in successful completion of the program and transition to their new positions. Chloe demonstrated a high level of competency and calm in the face of their uncertainty and resistance to change. On the program evaluations, many students commented on how they attributed their success to the support they got from Chloe. *"I truly felt your caring and support during this redeployment phase"*. She went above and beyond, proactively reaching out to students and making sure that they all received special attention. The clinical and classroom instructors also mentioned how valuable the collaboration with Chloe was and how it made their jobs easier.

The relationships that she built with students did not end when the programs ended. Many of the students that Chloe counseled in specific programs continued to work with her to explore going back to school and receive advice on how to continue to advance their careers.

Chloe's extensive knowledge of the community college and state systems, plus her understanding of admission processes and financial aid requirements, all assisted students in developing education plans including how to pay for it. Her expertise in these areas has also become a resource for other Education Fund staff as well.

In the time that Chloe has been here, she has worked on a variety of programs, workshops, and special projects. She quickly established herself as a valued member of the staff. She adapted well to the multiple and changing roles and responsibilities and demonstrated a high level of professionalism. She has excellent organizational, leadership and communication skills. Chloe comes with my highest recommendation.

Sincerely,



Michelle Busey